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SURVEY ON SECURITY ISSUES IN CLOUD COMPUTING

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ABSTRACT- Cloud computing is architecture for providing computing service via the internet on demand and pay per use access to a pool of shared resources, without physically acquiring them. So it saves managing cost and time for organizations. Cloud Computing holds the potential to eliminate the requirements for setting up of high-cost computing infrastructure for the IT-based solutions and services that the industry uses. Many industries, such as banking, healthcare and education are moving towards the cloud due to the efficiency of services provided by the pay-per-use pattern based on the resources such as processing power used, transactions carried out, bandwidth consumed, data transferred, or storage space occupied etc. It promises to provide a flexible IT architecture, accessible through internet for lightweight portable devices. Security is one of the major issues which hamper the growth of cloud. The idea of handing over important data to another company is worrisome;such that the consumers need to be vigilant in understanding the risks of data breaches in this new environment. This paper introduces a detailed analysis of the cloud computing security issues and challenges.

Keywords- Security Issues, Cloud Security, Cloud Architecture, Data Protection, Cloud Platform, Grid Computing, Software as a Service (SaaS), Platform as a Service (PaaS), Infrastructure as a Service (IaaS), Interoperability, Denial of Service (DoS), Distributed Denial of Service (DDoS), Mobile Cloud Computing (MCC)

I. INTRODUCTION

Cloud Computing is a distributed architecture that centralizes server resources on a scalable platform so as to provide on demand computing resources and services. Cloud service providers (CSP's) offer cloud platforms for their customers to use and create their web services, much like internet service providers offer costumers high speed broadband to access the internet. CSPs and ISPs (Internet Service Providers) both offer services. Cloud computing is a model that enables convenient, on-demand network access to a shared pool of configurable computing resources such as networks, servers, storage, applications that can be rapidly provisioned and released with minimal management effort or service provider's interaction. In general cloud providers offer three types of services i.e. Software as a Service (SaaS), Platform as a Service (PaaS) and Infrastructure as a Service (IaaS). There are various reasons for organizations to move towards IT solutions that include cloud computing as they are just required to pay for the resources on consumption basis. In addition, organizations can easily meet the needs of rapidly changing markets to ensure that they are always on the leading edge for their consumers . Cloud

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computing appeared as a business necessity, being animated by the idea of just using the infrastructure without managing it. Although initially this idea was present only in the academic area, recently, it was transposed into industry by companies like Microsoft, Amazon, Google, Yahoo! and Salesforce.com. This makes it possible for new startups to enter the market easier, since the cost of the infrastructure is greatly diminished. This allows developers to concentrate on the business value rather on the starting budget. The clients of commercial clouds rent computing power (virtual machines) or storage space (virtual space) dynamically, according to the needs of their business. With the exploit of this technology, users can access heavy applications via lightweight portable devices such as mobile phones, PCs and PDAs.

Clouds are the new trend in the evolution of the distributed systems, the predecessor of cloud being the grid. The user does not require knowledge or expertise to control the infrastructure of clouds; it provides only abstraction. It can be utilized as a service of an Internet with high scalability, higher throughput, quality of service and high computing power. Cloud computing providers deliver common online business applications which are accessed from servers through web browser.

II. CLOUD COMPUTING BUILDING BLOCKS

Generally cloud services can be divided into three categories: Software as a Service (SaaS), Platform as a Service (PaaS), and Infrastructure as a Service (IaaS).

IaaS or Infrastructure as a Service (IaaS) is the lowest layer that provides basic infrastructure support service. PaaS – the Platform as a Service(PaaS) layer is the middle layer, which offers platform oriented services, besides providing the environment for hosting user's applications. SaaS - Software as a Service (SaaS) is the topmost layer which features a complete application offered as service on demand .SaaSensures that the complete applications are hosted on the internet and users use them. The payment is being made on a pay-per-use model. It eliminates the need to install and run the application on the customer's local computer, thus alleviating the customer's burden for software maintenance. In SaaS, there is the Divided Cloud and Convergence coherence mechanism whereby every data item has either the "Read Lock" or "Write Lock" . Two types of servers are used by SaaS: the Main Consistence Server (MCS) and Domain Consistence Server (DCS). Cache coherence is achieved by the cooperation between MCS and DCS. In SaaS, if the MCS is damaged, or compromised, the control over the cloud environment is lost. Hence securing the MCS is of great importance.

In the Platform as a service approach (PaaS), the offering also includes a software execution environment. As for example, there could be a PaaS application server that enables the lone developers to deploy web-based applications without buying actual servers and setting them up. PaaS model aims to protect data, which is especially important in case of storage as a service. In case of congestion, there is the problem of outage from a cloud environment. Thus the need for security against outage is important to ensure

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load balanced service. The data needs to be encrypted when hosted on a platform for security reasons..

Infrastructure as a service (IaaS)refers to the sharing of hardware resources for executing services, typically using Virtualization technology. With IaaS approach, potentially multiple users use available resources. The resources can easily be scaled up depending on the demand from user and they are typically charged for on a pay-per-use basis. The resources are all virtual machines, which has to be managed. Thus a governance framework is required to control the creation and usage of virtual machines. This also helps to avoid uncontrolled access to user's sensitive information.

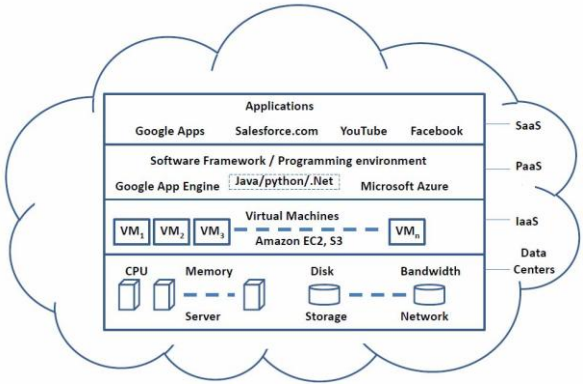

Fig.1 shows the basic cloud architecture

III. SECURITY ISSUES IN CLOUD COMPUTING

Cloud Deployments Models

In the cloud deployment model, networking, platform, storage, and software infrastructure are provided as services that scale up or down depending on the demand as depicted in figure 2. The Cloud Computing model has three main deployment models which are:

Private cloud

Private cloud is a new term that some vendors have recently used to describe offerings that emulate cloud computing on private networks. It is set up within an organization‟s internal enterprise datacenter. In the private cloud, scalable resources and virtual applications provided by the cloud vendor are pooled together and available for cloud users to share and use. It differs from the public cloud in that all the cloud resources and applications are managed by the organization itself, similar to Intranet functionality. Utilization on the private cloud can be much more secure than that of the public cloud because of its specified internal exposure. Only the organization and designated stakeholders may have access to operate on a specific Private cloud.

Public cloud

Public cloud describes cloud computing in the traditional mainstream sense, whereby resources are dynamically provisioned on a fine-grained, self-service basis over the Internet, via web applications/web services, from an off-site third-party provider who shares resources and bills on a fine-grained utility computing basis. It is typically based on a pay-per-use model, similar to a prepaid electricity metering system which is flexible enough to cater for spikes in demand for cloud optimization. Public clouds are less secure than the other cloud models because it places an additional burden of ensuring all applications and data accessed on the public cloud are not subjected to malicious attacks.

Hybrid cloud

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Hybrid cloud is a private cloud linked to one or more external cloud services, centrally managed, provisioned as a single unit, and circumscribed by a secure network. It provides virtual IT solutions through a mix of both public and private clouds. Hybrid Cloud provides more secure control of the data and applications and allows various parties to access information over the Internet. It also has an open architecture that allows interfaces with other management systems. Hybrid cloud can describe configuration combining a local device, such as a Plug computer with cloud services. It can also describe configurations combining virtual and physical, collocated assets - for example, a mostly virtualized environment that requires physical servers, routers, or other hardware such as a network appliance acting as a firewall or spam

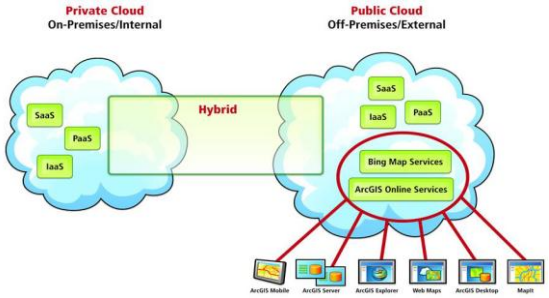

Fig.2 Cloud Deployments Models

IV. SECURITY ISSUES IN CLOUD COMPUTING

Cloud computing consists of applications, platforms and infrastructure segments. Each segment performs different operations and offers different products for businesses and individuals around the world. The business application includes Software as a Service (SaaS), Utility Computing, Web Services, Platform as a Service (PaaS), Managed Service Providers (MSP), Service Commerce and Internet Integration. There are numerous security issues for cloud computing as it encompasses many technologies including networks, databases, operating systems, virtualization, resource scheduling, transaction management, load balancing, concurrency control and memory management. Therefore, security issues for many of these systems and technologies are applicable to cloud computing. For example, the network that interconnects the systems in a cloud has to be secure and mapping the virtual machines to the physical machines has to be carried out securely. Data security involves encrypting the data as well as ensuring that appropriate policies are enforced for data sharing. The given below are the various security concerns in a cloud computing environment.

- Access to Servers & Applications
- Data Transmission
- Virtual Machine Security
- Network Security
- Data Security
- Data Privacy
- Data Integrity
- Data Location
- Data Availability
- Data Segregation
- Security Policy and Compliance
- Patch management

Access to Servers & Applications: In traditional datacentres, administrative access to servers is controlled and restricted to direct or on-

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premise connections which is not the case of cloud data centers. In cloud computing administrative access must be conducted via the Internet, increasing exposure and risk. It is extremely important to restrict administrative access to data and monitor this access to maintain visibility of changes in system control. Data access issue is mainly related to security policies provided to the users while accessing the data. In a typical scenario, a small business organization can use a cloud provided by some other provider for carrying out its business processes. Some organization will have its own security policies based on which each employee can have access to a particular set of data. The security policies may entitle some considerations wherein some of the employees are not given access to certain amount of data. These security policies must be adhered by the cloud to avoid intrusion of data by unauthorized users.

Most companies are storing their employee information in some type of Lightweight Directory Access Protocol (LDAP) servers. In the case of SMB companies, a segment that has the highest cloud application adoption rate, Active Directory (AD) seems to be the most popular tool for managing users. With cloud application, the software is hosted outside of the corporate firewall. Many times user credentials are stored in the cloud application provider's databases and not as part of the corporate IT infrastructure. This means SaaS customers must remember to remove/disable accounts as employees leave the company and create/enable accounts as come onboard. In essence, having multiple cloud application products will increase IT management overhead. For example, cloud application providers can provide delegate the authentication process to the customer's internal LDAP/AD server, so that companies can retain control over the management of users. Large enterprises, the management of user's account as the adoption of single sign on (SSO) or each employee will be dispatched some different accounts to access different systems. Thus, multi-authentication for each employee might be very often to be confronted in an enterprise. Those accounts that come along with each individuals might be the same or different. Therefore, how could the administrator well manage those user's identification accounts and the corresponding passwords or achieve the state of SSO is another important issue. Nevertheless, the application of SSO for identification and authentication does have serious information security risk. In addition, the management of authorized access privilege is also a critical key point.

Data Transmission:Encryption techniques are used for data in transmission. To provide the protection for data only goes where the customer wants it to go by using authentication and integrity and is not modified in transmission. SSL/TLS protocols are used here. In Cloud environment most of the data is not encrypted in the processing time. But to process data, for any application that data must be unencrypted.In a fully homomorphism encryption scheme advance in cryptography, which allows data to be processed without being decrypted. To provide the confidentiality and integrity of data-in-transmission to and from cloud provider by using access controls like authorization, authentication, auditing for using resources, and

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ensure the availability of the Internet-facing resources at cloud provider. Man-in-the-middle attacks is cryptographic attack is carried out when an attacker can place themselves in the communication's path between the users. Here, there is the possibility that they can interrupt and change communications.

Virtual Machine Security: Virtualization is one of the main components of a cloud. Virtual machines are dynamic i.e it can quickly be reverted to previous instances, paused and restarted, relatively easily. Ensuring that different instances running on the same physical machine are isolated from each other is a major task of virtualization. They can also be readily cloned and seamlessly moved between physical servers. This dynamic nature and potential for VM sprawl makes it difficult to achieve and maintain consistent security. Vulnerabilities or configuration errors may be unknowingly propagated. Also, it is difficult to maintain an auditable record of the security state of a virtual machine at any given point in time. Full Virtualization and Para Virtualization are two kinds of virtualization in a cloud computing paradigm. In full virtualization, entire hardware architecture is replicated virtually. However, in para-virtualization, an operating system is modified so that it can be run concurrently with other operating systems. VMM (Virtual Machine Monitor), is a software layer that abstracts the physical resources used by the multiple virtual machines. The VMM provides a virtual processor and other virtualized versions of system devices such as I/O devices, storage, memory, etc. Many bugs have been found in all popular VMMs that allow escaping from Virtual machine. Vulnerability in Microsoft Virtual PC and Microsoft Virtual Server could allow a guest operating system user to run code on the host or another guest operating system. Vulnerability was found in VMware's shared folders mechanism that grants users of a guest system read and write access to any portion of the host's file system including the system folder and other security-sensitive files. Vulnerability in Xen can be exploited by "root" users of a guest domain to execute arbitrary commands. The other issue is the control of administrator on host and guest operating systems. Current VMMs (Virtual Machine Monitor) do not offer perfect isolation. Virtual machine monitor should be 'root secure', meaning that no privilege within the virtualized guest environment permits interference with the host system.

Network Security:Networks are classified into many types like shared and non-shared, public or private, small area or large area networks and each of them have a number of security threats to deal with. Problems associated with the network level security comprise of DNS attacks, Sniffer attacks, issue of reused IP address, etc which are explained in details as follows.

A Domain Name Server (DNS) server performs the translation of a domain name to an IP address. Since the domain names are much easier to remember. Hence, the DNS servers are needed. But there are cases when having called the server by name, the user has been routed to some other evil cloud instead of the one he asked for and hence using IP address is not always feasible. Although using DNS security measures like: Domain Name System Security Extensions (DNSSEC) reduces the

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effects of DNS threats but still there are cases when these security measures prove to be inadequate when the path between a sender and a receiver gets rerouted through some evil connection. It may happen that even after all the DNS security measures are taken, still the route selected between the sender and receiver cause security problems.

Sniffer attacks are launched by applications that can capture packets flowing in a network and if the data that is being transferred through these packets is not encrypted, it can be read and there are chances that vital information flowing across the network can be traced or captured. A sniffer program, through the NIC (Network Interface Card) ensures that the data/traffic linked to other systems on the network also gets recorded. It can be achieved by placing the NIC in promiscuous mode and in promiscuous mode it can track all data, flowing on the same network. A malicious sniffing detection platform based on ARP (address resolution protocol) and RTT (round trip time) can be used to detect a sniffing system running on a network. Reused IP address issue have been a big network security concern. When a particular user moves out of a network then the IP-address associated with him (earlier) is assigned to a new user. This sometimes risks the security of the new user as there is a certain time lag between the change of an IP address in DNS and the clearing of that address in DNS caches. And hence, we can say that sometimes though the old IP address is being assigned to a new user still the chances of accessing the data by some other user is not negligible as the address still exists in the DNS cache and the data belonging to a particular user may become accessible to some other user violating the privacy of the original user.

Data security:For general user, it is quite easy to find the possible storage on the side that offers the service of cloud computing. To achieve the service of cloud computing, the most common utilized communication protocol is Hypertext Transfer Protocol (HTTP). In order to assure the information security and data integrity, Hypertext Transfer Protocol Secure (HTTPS) and Secure Shell (SSH) are the most common adoption. In a traditional on-premise application deployment model, the sensitive data of each enterprise continues to reside within the enterprise boundary and is subject to its physical, logical and personnel security and access control policies. However, in cloud computing, the enterprise data is stored outside the enterprise boundary, at the Service provider end. Consequently, the service provider must adopt additional security checks to ensure data security and prevent breaches due to security vulnerabilities in the application or through malicious employees. This involves the use of strong encryption techniques for data security and fine-grained authorization to control access to data. Cloud service providers such as Amazon, the Elastic Compute Cloud (EC2) administrators do not have access to customer instances and cannot log into the Guest OS. EC2 Administrators with a business need are required to use their individual cryptographically strong Secure Shell (SSH) keys to gain access to a host. All such accesses are logged and routinely audited. While the data at rest in Simple Storage Service (S3) is not encrypted by default, users can encrypt their data before it is

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uploaded to Amazon S3, so that it is not accessed or tampered with by any unauthorized party.

Data Privacy:The data privacy is also one of the key concerns for Cloud computing. A privacy steering committee should also be created to help make decisions related to data privacy. Requirement: This will ensure that your organization is prepared to meet the data privacy demands of its customers and regulators. Data in the cloud is usually globally distributed which raises concerns about jurisdiction, data exposure and privacy. Organizations stand a risk of not complying with government policies as would be explained further while the cloud vendors who expose sensitive information risk legal liability. Virtual co-tenancy of sensitive and non-sensitive data on the same host also carries its own potential risks.

Data Integrity:Data corruption can happen at any level of storage and with any type of media, So Integrity monitoring is essential in cloud storage which is critical for any data center. Data integrity is easily achieved in a standalone system with a single database. Data integrity in such a system is maintained via database constraints and transactions. Transactions should follow ACID (atomicity, consistency, isolation and durability) properties to ensure data integrity. Most databases support ACID transactions and can preserve data integrity. Data generated by cloud computing services are kept in the clouds. Keeping data in the clouds means users may lose control of their data and rely on cloud operators to enforce access control.

Data Location:In general, cloud users are not aware of the exact location of the datacenter and also they do not have any control over the physical access mechanisms to that data. Most well-known cloud service providers have datacenters around the globe. In many a cases, this can be an issue. Due to compliance and data privacy laws in various countries, locality of data is of utmost importance in many enterprise architecture. For example, in many EU and South America countries, certain types of data cannot leave the country because of potentially sensitive information. In addition to the issue of local laws, there's also the question of whose jurisdiction the data falls under, when an investigation occurs. Next in the complexity chain are distributed systems. In a distributed system, there are multiple databases and multiple applications.
In order to maintain data integrity in a distributed system, transactions across multiple data sources need to be handled correctly in a fail safe manner. This can be done using a central global transaction manger. Each application in the distributed system should be able to participate in the global transaction via a resource manager.

Data Availability:Data Availability is one of the prime concerns of mission and safety critical organizations. When keeping data at remote systems owned by others, data owners may suffer from system failures of the service provider. If the Cloud goes out of operation, data will become unavailable as the data depends on a single service provider. The Cloud application needs to ensure that enterprises are provided with service around the clock. This involves making architectural changes at

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the application and infrastructural levels to add scalability and high availability. A multi-tier architecture needs to be adopted, supported by a load-balanced farm of application instances, running on a variable number of servers. Resiliency to hardware/software failures, as well as to denial of service attacks, needs to be built from the ground up within the application. At the same time, an appropriate action plan for business continuity (BC) and disaster recovery (DR) needs to be considered for any unplanned emergencies.

Data Segregation:Data in the cloud is typically in a shared environment together with data from other customers. Encryption cannot be assumed as the single solution for data segregation problems. In some situations, customers may not want to encrypt data because there may be a case when encryption accident can destroy the data. Make sure that encryption is available at all stages, and that these encryption schemes were designed and tested by experienced professionals.

Security Policy and Compliance: Traditional service providers are subjected to external audits and security certifications. If a cloud service provider does not adhere to these security audits, then it leads to a obvious decrease in customer trust. Enterprises are experiencing significant pressure to comply with a wide range of regulations and standards such as PCI, HIPAA, and GLBA in addition to auditing practices such as SAS70 and ISO. Enterprises need to prove compliance with security standards, regardless of the location of the systems required to be in scope of regulation, be that on-premise physical servers, on-premise virtual machines or off-premise virtual machines running on cloud computing resources. An organization implements the Audit and compliance to the internal and external processes that may fallow the requirements classification with which it must stand and the requirements are customer contracts, laws and regulations, driven by business objectives, internal corporate policies and check or monitor all such policies, procedures, and processes are without fail.

Securing Data-Storage:Data protection is the most important security issue in Cloud computing. In the service provider's data center, protecting data privacy and managing compliance are critical by using encrypting and managing encryption keys of data in transfer to the cloud. Encryption keys share securely between Consumer and the cloud service provider and encryption of mobile media is an important and often overlooked need. PaaS based applications, Data-at-rest is the economics of cloud computing and a multitenancy architecture used in SaaS. In other words, data, when stored for use by a cloud-based application or, processed by a cloud-based application, is commingled with other users' data. In cloud computing, data co-location has some significant restrictions. In public and financial services areas involving users and data with different risks. The cloud-wide data classification will govern how that data is encrypted, who has access and archived, and how technologies are used to prevent data loss. At the cloud provider, the best practice for securing data at rest is cryptographic encryption and shipping self encrypting is used by hard drive manufacturers. Self-encrypting provides automated encryption with performance or minimal cost impact.

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Patch Management:The self-service nature of cloud computing may create confusion for patch management efforts. Once an enterprises subscribes to a cloud computing resource—for example by creating a Web server from templates offered by the cloud computing service provider—the patch management for that server is no longer in the hands of the cloud computing vendor, but is now the responsibility of the subscriber. Keeping in mind that according to the previously mentioned Verizon 2008 Data Breach Investigations Report, 90% of known vulnerabilities that were exploited had patches available for at least six months prior to the breach, organizations leveraging cloud computing need to keep vigilant to maintain cloud resources with the most recent vendor supplied patches. If patching is impossible or unmanageable, compensating controls such as "virtual patching" need to be considered.

V. CONCLUSION

Cloud Computing, envisioned as the next generation architecture of IT Enterprise is a talk of the town these days. Although it has revolutionized the computing world, it is prone to manifold security threats varying from network level threats to application level threats. In this paper, we first discussed security issues for cloud. These issues include storage security, middleware security, data security, network security and application security. The main goal is to securely store and manage data that is not controlled by the owner of the data. In order to keep the Cloud secure, these security threats need to be controlled.

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